



About Vandis NaaS Solutions

Vandis' NaaS offering is distinguished by its rapid deployment, comprehensive monitoring and support, and dramatically reduced costs compared to traditional IT solutions. Vandis NaaS services assume control of all the networking infrastructure traditionally managed in corporate enterprise networks. Instead of investing in expensive closet racks of gear to support a corporate office, plus the onsite personnel for maintenance and support, Vandis transfers that responsibility to its own service and support infrastructure. For less than the cost of a single gateway switch/router, Vandis supports a scalable NaaS solution for corporate client central locations. Vandis NaaS deployments eliminate expensive local network administration, freeing the client to concentrate on strategic goals and business growth.

Challenge:

A high-profile Web 2.0 client accepted a bid from Vandis Managed Services to develop and deploy a Network-As-A-Service (NaaS) offering for their new office location. Standing up a new office, the client wanted to manage costs while fully supporting their new teams and avoiding the frequent glitches that plague new office installments. They sought a partner to deploy and manage the networking and information security at the new location.

Solution:

Based on the client's positive experiences with Vandis in the past, they chose to move forward with the Vandis NaaS offering. Planning for a three-week project from signing to final buildout and acceptance, the result is a comprehensive, state of the art NaaS deployment befitting the prestigious nature of the assignment.

Vandis Managed Services is providing the following components as part of the client's NaaS deployment:

- Turnkey hot-switchable pair of Fortinet FortiGate 100E next-generation firewalls with threat detection, intrusion prevention, SSL inspection, NAT tables, and IP pools
- Wired and Wireless enterprise network with Aruba 2930F 48G, local wireless network using 3 separate SSID's including a guest SSID and 2 secure dot1x client encrypted ClearPass SSID's
- 24/7/365 support, including Level 1 incident management with ticketing, escalation, and constant status updates with client points of contact
- 24/7 reactive monitoring and alerting for security and infrastructure, with full remote administrative access
- Quarterly Service Review

The Vandis Managed Services remote support desk includes senior networking engineers for as-needed remote support, including break/fix troubleshooting. Service requests can be placed through the Vandis Client Portal, phone, or service desk email. The client is also able to submit Change Requests to Vandis for any supported devices.

The Results:

The three-week bid was completed on time and on budget. At the conclusion of the deployment, Vandis provided a full onboarding session to ensure key client stakeholders understand the solution and the process for opening support tickets. The client's new office is now up and running and, by having Vandis manage the wired, wireless, and firewall portions of the network, the client's engineering team is able to focus on accomplishing their larger strategic objectives.



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